
















Electronic Safes

Product Support Life Cycle for Safes

	<i>Launched and available for sales</i>	<i>Notification about end of project sales</i>	<i>Limited product portfolio available for sales/ Limited upgrades and updates/ Last time to buy notice</i>	<i>No commitment</i>
	General Availability	End of Project Sales	AMS and Spare Part Support Period	End of Life
Product Availability				✘
Sustaining Engineering				✘
Warranty and Repair				✘
Technical Support				✘
Spare Parts and Service				Based on Availability

General Availability

- **Product availability:** Launched and available for sales
- **Sustaining Engineering:** Upgrades, Updates and Service KIT
- **Warranty and Repair:** Standard terms
- **Technical Support:** Support according to Service contract
- **Spare parts and Service:** Full spare parts support and Support according to Service contracts

End of Project Sales

- **Product availability:** Still available for Project Sales
- **Sustaining Engineering:** Upgrades, Updates and Service KIT
- **Warranty and Repair:** Standard terms
- **Technical Support:** Support according to Service contract
- **Spare parts and Service:** Full spare parts support and Support according to Service contract

AMS and Spare parts Support Period
















- **Product availability:** Limited product portfolio available for sales
- **Sustaining Engineering:** Limited Upgrades and Updates, Fixes only for critical security issues
- **Warranty and Repair:** Standard terms
- **Technical Support:** Support according to service contracts
- **Spare parts and Service:** Full spare parts support and Support according to Service contract

End of Life

- **Product availability:** Not available
- **Sustaining Engineering:** No commitment
- **Warranty and Repair:** Not available
- **Technical Support:** Limited technical support (managed case by case)

- Spare parts and Service: No commitment

Timeline for the Product Life Cycle

	<i>Launched date to phase out announcement</i>	<i>Phase out announcement to end of project sales</i>	<i>End of project sales to end of AMS and spare parts support</i>	<i>End of life & No commitment</i>
	General Availability	End of Project Sales	AMS and Spare part Support Period	End of life
Product Availability				✘
Sustaining Engineering				✘
Warranty and Repair				✘
Technical Support				✘
Spare Parts and Service				Based on Availability

General Availability: From Market availability to Phase out announcement.

End of Project Sales:

Safes – Up to 1 year.

AMS and Spare Parts Support Period:

Safes – Up to 6 years.

End of Life: No commitment.

***Note:** During the Product Life Cycle period, spare parts might be replaced, become obsolete or retired due to different reasons, for instance from our suppliers' side. If you detect/identify an item within the spare part list that is not available for sales, please contact our customer service for clarification.*

For detailed information regarding a certain product phase out please contact your [local representative](#) of ASSA ABLOY Global Solutions.

Electronic Safes Legacy Table

<i>PRODUCT NAME</i>	<i>MODEL NAME</i>	<i>MODEL CODE</i>	<i>LAUNCHED YEAR</i>	<i>PHASED OUT YEAR</i>	<i>END OF SPARE PART SUPPORT</i>
Elsafe	Zenith Floor/Drop PHIII	ZDFL/ZDFD	2015	2019	2026
Elsafe	XTRA II PHIII	XD27/43/50/WI XD70/XDFD XD10/DD13/WD13	2009	2014	2021
Elsafe	Sentinel Collection PHII	SS25/41/49 SP25/41/49 SA25/41/49	2004	2009	2016
Elsafe	Infinity Collection PHII	IB25/41/49 IM25/41/49 ID25/41/49	2005	2009	2016

Elsafe	XTRA PHII	XA27/43/50 XD13/XW13/XA10	2004	2009	2016
Elsafe	Infinity Biometric	IB25/41/49	2002	2004	2011
Elsafe	Floor Advanced	FA70	2002	2005	2012
Elsafe	In Wall	WA09/10	2002	2004	2011
Elsafe	SmartKey	SK25/41/49	2002	2009	2016
Elsafe	Sentinel Standard, Plus & Advanced PHI	SS25/41/49 SP25/41/49 SA25/41/49	2002	2004	2011
Elsafe	Infinity Magstripe PHI	IM25/41/49	2001	2004	2011
Elsafe	Infinity PHI	ID25/41/49	2000	2004	2011
Elsafe	A-Series New Classic	A05/15/20	2000	2005	2012
Elsafe	C-Series New Classic	C05/15/20-203 & 204	2000	2004	2011
Elsafe	In-Wall	W10	1999	2004	2011
Elsafe	M-Series	M25 & M28	1998	2004	2011

Elsafe	A-Series	A05/15/20	1998	2000	2007
Elsafe	Basic	B05/15/20	1997	2001	2008
Elsafe	R-Series	R70	1996	2003	2010
Elsafe	R-Series	R30	1996	2002	2009
Elsafe	S-Series	S30	1996	2002	2009
Elsafe	S-Series	S70	1996	2002	2009
Elsafe	D-Series	D70	1996	1998	2005
Elsafe	D-Series	D30	1996	1998	2005
Elsafe	C-Series	C05/15/20-202	1995	1996	2003
Elsafe	C-Series	C05/15/20-201	1995	1996	2003
Elsafe	Deluxe	E03-502	1992	1999	2006
Elsafe	Deluxe	E07-502	1992	1999	2006
Elsafe	Supreme	E31-702 & 703	1992	1998	2005
Elsafe	Supreme	E71-702 & 703	1992	1999	2006
Elsafe	Class	EC7	1991	1999	2006
Elsafe	Class	EC3	1991	1999	2006
Elsafe	Supreme	E31-701	1990	1992	1999
Elsafe	Supreme	E71-701	1989	1992	1999
Elsafe	Deluxe	E03-501	1988	1992	1999

Elsafe	Deluxe	E07-501	1988	1992	1999
Elsafe	Classic	E30-C	1988	1991	1998
Elsafe	Classic	E70-G	1987	2002	2009
Elsafe	Original	M30	1984	1988	1995
Elsafe	Original	M70	1979	1987	1994