

Document ID <b>AAGS-HOSP-SA-2022-007</b>	Revision <b>1</b>	Date <b>2022-03-22</b>	Document category <b>Security Advisory</b>
Confidentiality level <b>Public</b>	Status <b>Approved</b>		Page (of) <b>1 (4)</b>

# AAGS-HOSP-SA-2022-007 – Insufficient Authentication

Hospitality

**TLP:WHITE**

*Disclosure is not limited.*

## Overview

A vulnerability has been discovered in Visionline related to insufficient authentication. The severity is medium.

## Advisory Status

### Investigation Done

While our product investigation is done, we will continue to monitor the threat environment and update this advisory if this situation changes. Our security teams are actively monitoring our environments and updating our defense-in-depth tools.

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## AFFECTED PRODUCTS

### PRODUCT NAME

LCU 6333

LCU 6334

LCU 6351

LCU 5351

LCU 5352

## Vulnerability Description

A vulnerability has been discovered in Visionline related to insufficient authentication. The LCUs contain a vulnerability which may cause the lock to reset.

### IMPACT

Provided access to the inside of the lock, specific tools, and knowledge, a malicious actor could be able to reset the lock and gain access to the bootloader.

### SEVERITY

The CVSSv3.1 score for this vulnerability is:

#### CVSS 5.1 (MEDIUM)

CVSS:3.1/AV:P/AC:L/PR:N/UI:N/S:C/C:L/I:L/A:L/E:P/RL:O/RC:C

### REMEDIATION

ASSA ABLOY Global Solutions has released a new version of Visionline, which addresses the reported issue. We highly recommend that customers upgrade to Visionline 1.27.0 or later and follow the procedures specified in the upgrade manual for 1.27 (Available on the Service Portal). Our Visionline firmware 3.x.41.6, included in the 1.27.x release, resolves this issue.

We provide mitigation instructions to reduce risks through our support channels before upgrading to Visionline 1.27.0 or later.

Customers who wish to upgrade are recommended to contact their local ASSA ABLOY Global Solutions Office listed in the *Contact Information* section below.

As the normal use of the lock does not include opening the lock, we recommend to:

- Beware of any suspicious activity, such as signs of tampering of doors or locks.
- Ensure all service personnel is authenticated and from an authorized partner.

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## CREDIT

Discovered by Timo Hirvonen & Tomi Tuominen from WithSecure

## Contact Information

If you have additional questions, don't hesitate to get in touch with us:

- Technical questions for customers with SLA or Service Portal account  
Please raise a case or start a chat session.
  - <https://my.assaabloyglobalsolutions.com/assaabloy>
- Technical questions for customers without SLA or Service Portal account  
Global Helpdesk: +1 214-833-0797
- Security Advisories updates and security information  
We continuously update our Hospitality Security Resources Center with the latest information related to security concerning our products and services.
  - <https://www.assaabloyglobalsolutions.com/en/industries/hospitality/product-security>

## REFERENCES

ASSA ABLOY Global Solutions Hospitality adheres to a responsible disclosure policy published on our Product Security Center.

The Security Advisories severity level is a self-calculated CVSS score that follows the vulnerability metrics standard.

- <https://www.assaabloyglobalsolutions.com/en/industries/hospitality/product-security>
- <https://www.first.org/cvss/calculator/3.1>

## REVISION HISTORY

Revision	Date	Description
1. 1	2022-03-22	The initial publication of the advisory

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