

# VConnect

## Integration Platform

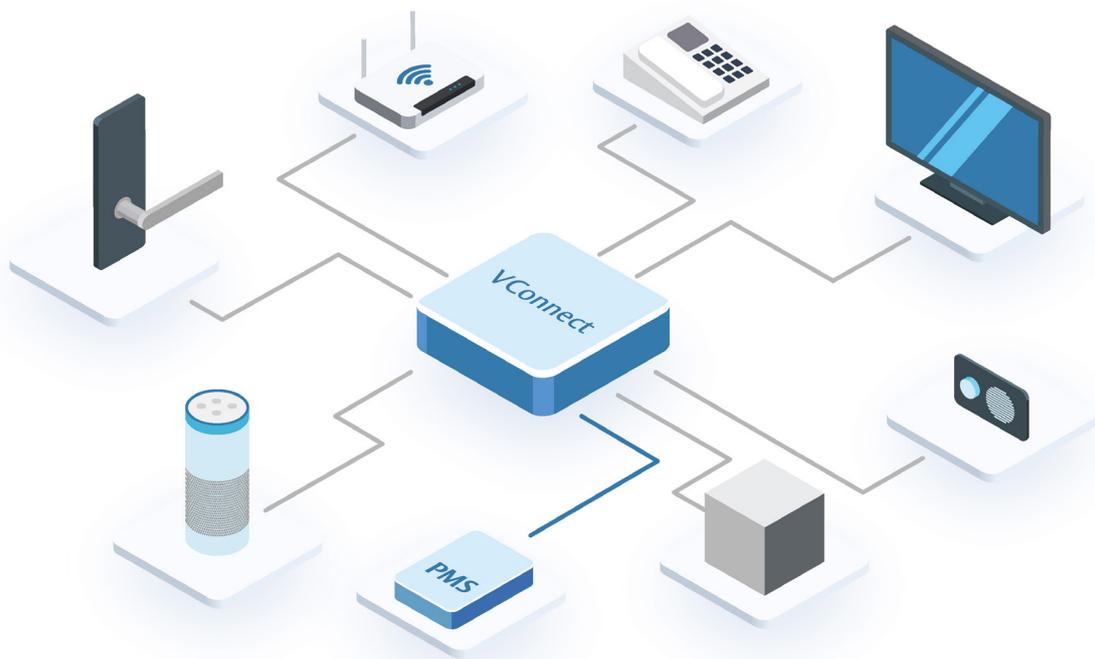
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# VConnect: The Ultimate Integration Platform for Hotel Technology

VConnect emerges as the definitive communication platform, revolutionizing the way that various hotel technologies interact with the Property Management System (PMS). This innovative solution serves as a virtual hub, facilitating seamless integration across a diverse range of systems and equipment within the hotel ecosystem.



## Enhanced Guest Experience

Technology integration allows hotels to provide personalized, seamless experiences for guests. This includes features like mobile check-in/check-out, digital room keys, and AI-powered concierge services. The ability to offer these conveniences significantly improves guest satisfaction and can be a key differentiator in the competitive hospitality market.



## Operational Efficiency

Integrated systems streamline operations by automating many tasks and allowing for centralized management. This includes connecting property management systems (PMS) with other hotel technologies. The result is increased productivity, reduced errors, lower expenses and more efficient resource allocation.



## Data-Driven Decision Making

Integrated technology systems allow hotels to collect and analyze vast amounts of data about their operations and guest preferences. This enables hoteliers to make informed decisions about pricing, marketing, and service offerings. Predictive analytics can help hotels anticipate guest needs and optimize their operations for better performance and profitability.

# One Integration Platform: Flexible, Scalable, and Efficient

Maximize the potential of your hotel systems with VConnect, a single, comprehensive integration platform that you get the most efficiency and value out of your existing tech stack as well as from future technology investments. This flexible, scalable, and efficient solution ensures that you make the most out of your existing and future hotel technologies.

## VConnect

### Seamless Access Control



- Generate keys directly from the PMS, regardless of whether systems are on-premise or cloud-based
- Provide digital keys through mobile wallets for easier smartphone-enabled room access rooms using their smartphones
- Enhance security and convenience simultaneously

### Intelligent Communication Systems



- Instantly identify guests using room phones, including language preferences
- Set up wake-up calls and manage room status updates effortlessly
- Integrate PBX systems for streamlined communication

### Smart Room Management



- Connect room equipment, devices, and sensors for automated control
- Adjust room settings based on guest preferences upon check-in
- Implement energy-efficient processes to reduce costs and environmental impact

### Enhanced In-Room Experience



- Automatically enable in-room IPTV or Casting systems upon check-in
- Display personalized welcome messages and offer express check-out options
- Securely wipe user credentials upon departure

### Optimized Internet Access



- Provide automated, secure guest access to hotel Wi-Fi
- Control access based on check-in and check-out status
- Seamlessly post applicable charges to guest folios

### Streamlined Workforce Management



- Enable real-time communication between Front Office and Housekeeping
- Provide instant updates on room status, new arrivals, and expected check-outs
- Share guest preferences across teams for personalized service delivery

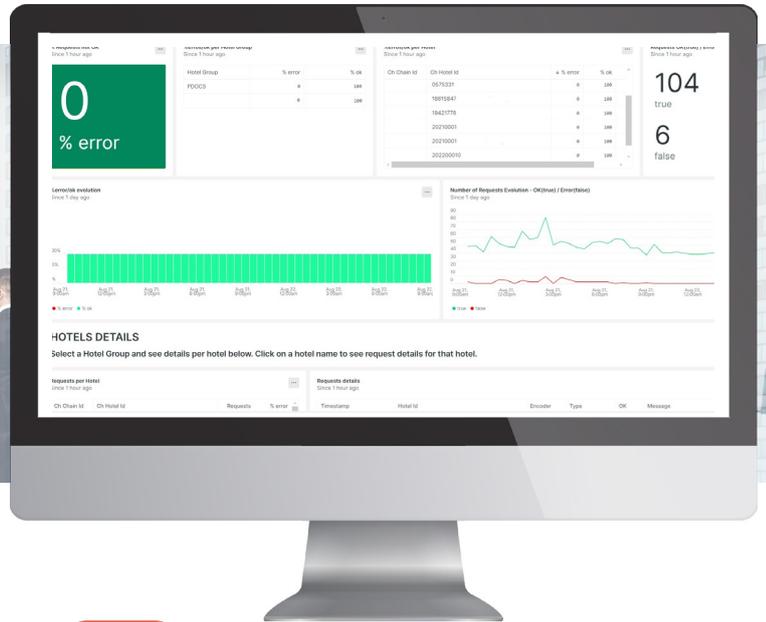
### Voice-Activated Room Control



- Allow guests to control room features using voice commands
- Manage lighting, temperature, and entertainment systems hands-free
- Provide a futuristic and accessible guest experience

# A Reliable Partner for Enhanced Hotel Operations

VConnect stands out as a robust and dependable solution for hotels seeking to streamline their operations through seamless system integration. With its proven track record of stability and uptime, this platform offers hoteliers the reliability they need to enhance operational efficiency across their properties.



## Undisputed Stability and Uptime

- Minimal downtime, reducing the risk of operational disruptions
- Robust infrastructure designed to handle high volumes of data and transactions
- Regular updates and maintenance to ensure optimal performance



## Continuous Monitoring with Intuitive Dashboard

- Real-time status updates on all integrated systems
- Instant alerts for any connectivity issues or anomalies
- User-friendly interface for easy monitoring and management



## Future-Proof Solution

- Regular updates to support new technologies and integration requirements
- Scalable architecture to accommodate growing hotel operations
- Commitment to ongoing development and improvement of the platform

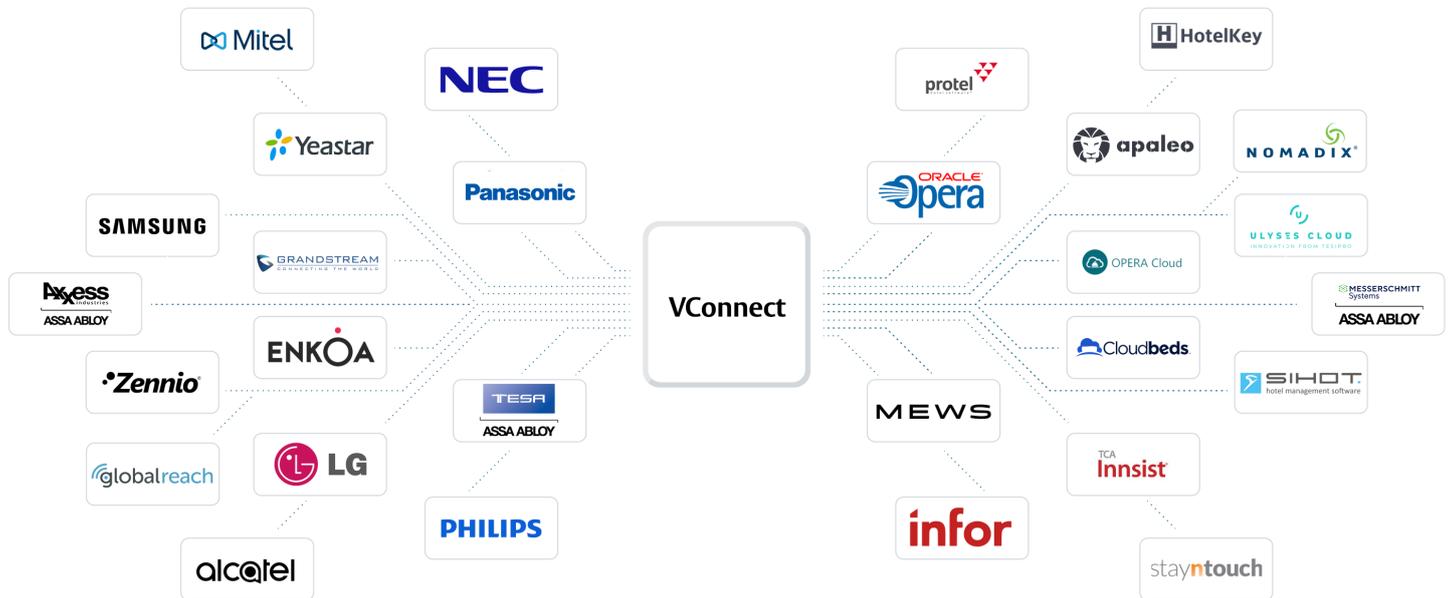


## Enhanced Operational Efficiency

- Automates many manual processes, reducing the likelihood of human error
- Streamlines workflows across departments, from front desk to housekeeping
- Provides real-time data updates, enabling faster decision-making and response times

# The Ultimate Solution for Hotel System Integration

The VConnect Corporate module is a game-changing solution for hotel groups seeking to streamline operations across multiple properties. This powerful tool centralizes task management and provides comprehensive oversight, enabling efficient, group-wide operational control.



## Unparalleled Connectivity

- Adapts to various architectural layouts, from historic buildings to modern high-rises
- Overcomes location-based challenges, ensuring consistent performance across diverse environments
- Provides flexible access options to accommodate different network setups
- Resolves issues with associated links, creating a smooth flow of information between systems

## Extensive PMS Integration

- Seamlessly connects with all of hospitality's major PMS providers
- Ensures real-time synchronization of guest information and room status
- Streamlines check-in/check-out processes and billing
- Enhances overall operational efficiency by eliminating manual data entry and reducing errors

## Comprehensive Hotel System Integration

- Integrates with door lock systems, energy management, and in-room technologies
- Connects to housekeeping and maintenance management platforms
- Interfaces with guest service applications and concierge systems
- Enables communication with back-of-house operations like inventory and staff management

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